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## Membership Information and Terms & Conditions.

Version 1.2 - January 2020

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### 1. General:

- a. Archers of Boskruin's official website URL is "www.archersofboskruin.co.za"
- b. An important distinction must be made between Archers of Boskruin **Pty Ltd**, Archers of Boskruin **Archery Club** and **Sentient Archery**.
  - i. Archers of Boskruin **Pty Ltd** is a SARS registered business.
  - ii. Archers of Boskruin **Archery Club** is a registered entity that affiliates to the relevant external archery federations. The club is essentially defined by the members that are formed under a constitution.
  - iii. **Sentient Archery** is an external company that supplies archery specific infrastructure to clubs in the form of club management, training syllabus, instructors, etc.
- c. Membership to Archers of Boskruin is a 'service' based membership that includes membership to the **Archery Club**.
- d. Services offered by Archers of Boskruin will only be available to members.
- e. The Archery Club's Constitution can be found on the Archers of Boskruin website at all times.
- f. Membership to Archers of Boskruin is based on a month-to-month system.
- g. Archers of Boskruin is open to everyone who meets the criteria below, however, Archers of Boskruin PTY Ltd reserves the right to refuse service to anyone for any reason deemed valid by management.

### 2. Eligibility for membership:

- a. The Applicant must be over 13 years old.
- b. The Applicant must have attended an intro lesson and/or have been evaluated by an Instructor.

- c. The Applicant must have paid the sign-up fee and the first months membership fee (pro-rata) before membership will be activated.
- d. The Applicant must complete an online Membership Application Form (or if under 18 a legal guardian will need to complete this on the applicant's behalf).
- e. The Applicant must have completed an Indemnity Form (or if under 18 a legal guardian will need to complete this on the applicant's behalf).

**3. Inclusions of Membership:**

- a. Access to one training session per week.
  - i. Members are graded by Beginner, Intermediate & Advanced
  - ii. Members may only attend classes that match their grading.
  - iii. Members may only change class times from the start of a new month after written application and approval.
- b. Gauteng Target Archery Association affiliation is included and will be paid for by the club.

**4. Exclusions of Membership:**

- a. Personal Membership to National and International Archery Federations.
- b. Club Championship Registration Fees.
- c. Additional Workshops or Events.
- d. Training Equipment Rental & Hire.
- e. Private Lessons.
- f. Equipment Maintenance.

**5. Weather Interference:**

- a. Archers of Boskruin has a 'semi-indoor' facility and should not be impacted heavily by weather interference.
- b. If weather is not suitable for shooting &/or arrow retrieval, we will do our best to adjust the activity to remain inside. For example, archery-specific exercises or bow tuning.
- c. If, however, for any reason we are unable to complete a class or lesson due to extreme weather conditions, the session will be cancelled and will NOT be rescheduled. (We will always do our best to complete a lesson/class, but occasionally this is simply not possible).

**6. Freezing of Membership:**

- a. Members are able to freeze their memberships for either 1 or 2 (one or two) calendar months.
- b. Notice of freezing is required in writing before the start of the month.
- c. Services will not be available to members while their membership is frozen.
- d. Members cannot freeze for more than 2 (two) calendar months.
- e. Members can only freeze their accounts once per club year.

## **7. Pricing & Payment:**

- a. All pricing can be found on the Archers of Boskruin website.
- b. Pricing will increase on an annual basis from the 1st of January.
- c. Notice of price increases will be given at least one calendar month in advance.
- d. Payments must be made by EFT only.
- e. Sign-up Fee:
  - i. Members are required to pay a sign-up fee when registering as a member.
  - ii. The sign-up fee is a once-off payment, except in the case where a member is signing up again after their membership has been cancelled, in which case the sign-up fee will apply again.
- f. The first month of a new membership will be charged for pro-rata for the remainder of the month. This amount will be due with the sign-up fee before membership will be activated.
- g. Monthly Membership Payment:
  - i. Invoices will be sent out on an automatic recurring basis on the 14th of the month, in advance, for the following month's fee.
  - ii. Membership fees are to be paid and cleared into the Archers of Boskruin account before the start of each month.
  - iii. Payment Reference must include the name and surname of the member/s.
  - iv. Payment Confirmations are to be sent to Archers of Boskruin via email.
  - v. Late payment will result in immediate suspension of services.
  - vi. Non-payment of more than 1 (one) calendar month will result in automatic cancellation of membership.
  - vii. **We strongly recommend setting up an automatic debit order that will ensure membership fees are paid and cleared on time each month.**
- h. Suspension Re-Activation Fee:
  - i. A suspended account will incur a R100 're-activation' admin fee to lift the suspension.

## **8. Cancellation of Membership:**

- a. Membership cancellation will only take effect from the start of the following month. (Example: If you give notice of cancellation half-way through a month, your membership will be active until the end of that month)
- b. Members are requested to please submit a notice of cancellation to Archers of Boskruin via email before the start of a new membership month. This will allow us time to cancel the scheduled recurring membership invoice.

## **9. Communication & Notices:**

- a. Archers of Boskruijn will endeavour to communicate with its clients and members as effectively as possible. Archers of Boksruin will post important notices via all the official accounts on the following platforms:
  - i. Facebook Page.
  - ii. Instagram Account.
  - iii. Email Newsletter.
  - iv. News Feed on the website.
  - v. Whatsapp Group (broadcast only).
- b. Direct Links to all of the above platforms/pages/accounts can be found on our Contact Us page on the website.
- c. Members are urged to follow as many of the above communication platforms as possible, so as to not miss any important notifications.

#### **10. Club Rules and Regulations:**

- a. General
  - i. Members must respect the rules of the facility and club at all times.
- b. Range Safety & Procedure
  - i. Range Safety & Procedure is explained in detail in our Intro Lessons and must be followed at all times.
- c. External Events
  - i. Members are only permitted to represent the club at external competitions and events if they have qualified to do so.
  - ii. Members representing Archers of Boskruijn at external events are to behave respectfully, and in a manner which showcases themselves, and the club, in a mature and respectful way.
  - iii. Members are to wear the official club uniform while representing the club.
- d. Club Constitution
  - i. Members are to at all times be in agreement and alignment with the Archers of Boskruijn Constitution.

#### **11. Adjustments & Changes:**

- a. Archers of Boskruijn reserve the right to adjust and/or change Terms & Conditions, Schedules, Pricing, General Structure and anything else relating to the services, club and facility, with sufficient notice to members.
- b. Notification of any changes will be communicated at least 1 (one) month in advance as per the 'Communication & Notices' section of this document.
- c. **If a member chooses to continue his membership after any official changes have been implemented, Archers of Boskruijn will consider the member in full agreement with the relevant changes.**

**12. Disputes & Disagreements:**

- a. If there are any disputes or disagreements regarding membership &/or other services, members/clients are to contact the Archers of Boskruin manager directly for resolution.

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